



6/28/17

FRB

Past overview

- tone: harsh
- approach: dogged
- lack of appreciation for different views

Overall

- constantly have to keep boundaries clarified
- he will forever be a handful; SG, FG
- know it all; doesn't know as much as he thinks he knows
- jury is out

Situations

- [REDACTED]
- LMS + Kaltura
- Apple TV
- Rolling cart
- Voting app
- Canvas

- + well intentioned
- + Making an effort
- + He's trying, catches himself
- + Biting his lip
- + Graciously receives feedback
- + brings energy + creativity
- + better when fac. in the room
- + decent contributor

- ongoing participation is disruptive
- comes across as arrogant
- when Linda + Felix in room, more in control (when FG says stop)
- long, inappropriate emails
- takes people down unproductive paths then tune him out
- tangents
- dropping jargon
- hard time letting go - email follow ups
- latches onto things

Hopes

- take feedback from fac staff / not just faculty
- refrain from acting as an agent or AV problem solver
- stop badmouthing IT (spreads negative opinions)
- direct inquiries before he starts solutioning - direct ideas to IT so can learn (support - rework - integrate - map up)
- recognize organizational realities IT must work with