



**Crispi, Angela**

**From:** Gallagher, Stephen  
**Sent:** Monday, December 19, 2016 1:51 PM  
**To:** Crispi, Angela  
**Subject:** FW: Polling tool

FYI...

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**From:** Stephen Gallagher <[sgallagher@hbs.edu](mailto:sgallagher@hbs.edu)>  
**Date:** Monday, December 19, 2016 at 1:49 PM  
**To:** "Edelman, Benjamin" <[bedelman@hbs.edu](mailto:bedelman@hbs.edu)>  
**Subject:** Polling tool

Ben,  
Kate Targett shared your message regarding the polling tool you've been developing. I appreciate your active interest in technologies aimed at improving the teaching/learning experience in the classroom. That said, we cannot roll out non-enterprise software into the classrooms in a non-standard way, as they are mission critical environments that must be handled in a careful and controlled manner.

If we are to proceed with this, we need to use established processes to help guide our decision making. Thus, let's bring this to the ATSC before proceeding. That committee was formed specifically to oversee academic technology decisions, which include new technologies in and for the classroom. Given your membership on the committee, you are especially well-positioned to bring this forward.

It is worth noting that commercial solutions exist that can enhance our current polling solution, and if there is expressed faculty demand for that, we certainly want to comprehensively understand the need so that we may best meet it. Again, the ATSC is a good place for exploring future IT services related to teaching and learning, including expanding service offerings related to student polling.

Thank you again for your interest in this topic. I hope that you and yours have an enjoyable holiday break.

All the best,  
Steve

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